

## QUESTIONNAIRE

Survey on the perception and impact of Basel 3 and IFRS 9 among African financial institutions

### Section 1. General information

#### Q1. About the respondent

Name	
Title/Function	
Phone	
Email	
Skype	
Will you be available to attend the workshop? <div style="text-align: center;"> <input type="checkbox"/> Yes      <input type="checkbox"/> No         </div>	

#### Q2. About the financial institution

Name of the financial institution	
Country location	
Year operations started in the country	

#### Q3. Is it a national or regional financial institution?

<input type="checkbox"/> National financial institution <input type="checkbox"/> Regional financial institution
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#### Q4. Is the bank publicly listed?

<input type="checkbox"/> Yes <input type="checkbox"/> No
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#### Q5. Please enter the following values (in local currency) ?

In local currency	2016	2017	2018
Total assets			
Total volume of credit			
Total volume of housing loans if any			

#### Q6. Is it a bank or a non-bank financial institution? (non-banks will respond only to IFRS 9- related questions)

<input type="checkbox"/> Bank <b>(Go to Section 2)</b> <input type="checkbox"/> Non-bank financial institution <b>(Go to Section 3)</b>
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## Section 2. Basel regulations: compliance, challenges and impacts

**Q7. Which types of regulatory requirements, if any, have been or are the most challenging for your institution to comply with.**

- Capital requirements
- Liquidity requirements
- Other requirements

**Q8. Which capital requirements, if any, have been or are the most challenging to comply with?**

**Q9. Which liquidity requirements, if any, have been or are the most challenging to comply with?**

**Q10. What are the major challenges your institution has faced or is facing to comply with the regulatory requirements? (open-ended)**

**Q11. Does your institution currently meet all the minimum capital and liquidity requirements?**

- Yes (Go to Q13)
- No (Go to Q12)
- Don't know (Go to Q12)

**Q12. What is the timeframe (number of years or months from now) your institution may need to be able to comply with all the minimum capital and liquidity requirements? (open ended question)**

**Q13. Which of the following strategies have been taken by your institution in order to comply with the minimum capital and liquidity requirements?**

<input type="checkbox"/> Raise new equity capital (from shareholders) <input type="checkbox"/> Increase retained earnings <input type="checkbox"/> Raise other forms of capital (debts, bonds, etc.) <input type="checkbox"/> Reduce operating expenses <input type="checkbox"/> Close business lines <input type="checkbox"/> Close subsidiaries or branches <input type="checkbox"/> Reduce small and medium-sized enterprise business lending <input type="checkbox"/> Reduce public sector lending	<input type="checkbox"/> Reduce residential real estate lending <input type="checkbox"/> Reduce commercial real estate lending <input type="checkbox"/> Reduce long-term lending <input type="checkbox"/> Reduce other business lending <input type="checkbox"/> Increase deposit mobilisation <input type="checkbox"/> Increase lending rates and fees <input type="checkbox"/> Reduce deposits interest rates <input type="checkbox"/> Changes to risk management practices <input type="checkbox"/> Other (please specify): <input type="text"/>
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**Q14. To what extent do efforts to comply with the capital and liquidity requirements has affected or is affecting your housing lending activities negatively?**

<input type="checkbox"/> To a considerable extent <input type="checkbox"/> To some extent <input type="checkbox"/> To a minimal extent <input type="checkbox"/> Not at all <input type="checkbox"/> We are not doing housing lending
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**Q15. To what extent do efforts to comply with the minimum capital and liquidity requirements has affected or is affecting the profitability of your institution negatively?**

<input type="checkbox"/> To a considerable extent <input type="checkbox"/> To some extent <input type="checkbox"/> To a minimal extent <input type="checkbox"/> Not at all
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**Q16. What factors (external or internal) could make it or could have made it easier or less costly for your institution to comply with the minimum capital and liquidity requirements?**

- Better access to capital and liquidity
- Less competition in the banking sector
- Better transitional arrangements
- Less risky credit market
- Better clarity of the regulatory and supervisory requirements
- Better training of staff on how to deal with regulatory issues
- Better internal governance and control frameworks
- Other (please specify) :

**Q17. Assuming the following capital and liquidity requirements, please indicate whether your institution would be compliant:**

	Yes	No	Don't know
Min Common equity Tier 1 capital: 4.5%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Tier 1 capital: 6%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital adequacy ratio: 8%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital adequacy ratio: 10.5%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital adequacy ratio: 13%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Leverage ratio: 3%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Liquidity coverage ratio: 100%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min long-term funding ratio (NSFR): 100%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q18. Please indicate to whether and to what extent the following Basel 3 standards are or would be challenging for your institution to comply with?**

	very challenging	challenging	not at all challenging	I don't know
Min Common equity Tier 1 capital: 4.5%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Tier 1 capital: 6%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital ratio: 8%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital ratio plus Conservation buffer: 10.5%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Capital ratio plus conservation and countercyclical buffers: 13%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Leverage ratio: 3%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min Liquidity coverage ratio: 100%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Min long-term funding ratio (NSFR): 100%	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q19. Do you see or expect any positive effects from adopting and complying to the Basel 3 standards? (open ended question)**

### Section 3. IFRS9 adoption, challenges and impacts

**Q20. Are the IFRS9 standards already mandatory for your institution?**

- Yes (Go to Q20.0)  
 No (Go to Q21)  
 I don't know (Go to Q21)

**Q20.0. Please specify the mandatory adoption date as set by the regulator:**

**Q21. Are the IFRS9 standards already implemented by your institution?**

- Yes (Go to Q21.0)  
 No (Go to Q22)  
 I don't know (Go to Q22)

**Q21.0. Please specify the mandatory adoption date as set by the regulator:**

**Q22. What is your timeline to achieve IFRS9 compliance?**

- No timeline       2019       2020  
 2021       2022       Other (please specify):

**Q23. What are the biggest challenges for your institution about implementing the IFRS 9 standards?**

- Implementation is complex  
 Costs associated with implementation are high  
 Lack of appropriate data or credit risk information  
 Lack of appropriate credit risk models and methodologies  
 Transition issues: applying IFRS 9 to existing loan portfolios  
 Other (please specify):

**Q24. What strategies have been taken by your institution to overcome the IFRS 9-related challenges? (Open-ended question)**

**Q25. What impacts adoption of IFRS 9 is having or is more likely to have on your institution**

- |   |  |
|---|--|
| <input type="checkbox"/> Change internal governance and control framework | <input type="checkbox"/> Reduce commercial real estate lending |
| <input type="checkbox"/> Change credit risk policies                      | <input type="checkbox"/> Reduce public sector lending          |

- Changes credit pricing
- Increase loan losses provisions
- Reduce long-term lending
- Reduce residential real estate lending

- Reduce other lending activities
- Reduce profits
- Raise further capital
- Increase lending rate and fees
- Other (please specify) :

**Q26. Do you see or expect any positive effects from implementing the IFRS 9 standards, whether it is for your institution or for the entire financial system in Africa? (open-ended)**